



California Trucking Association
MEMBER SUPPORT

Email Correspondence Issues

Please print clearly in black ink to faster serve you.

If you are having issues sending and receiving email with CTA Employees, there might be some issues with the spam filtering software setup to protect our association and our members. At CTA we are dedicated to customer service and providing the best possible member experience. Please print and fill out the form below. We will get back in touch with you within 24 hours during normal business hours. Thank you for choosing CTA, your source for keeping a step ahead.

Date:

Name:

Company Name:

Email Address:

Member ID:

Phone Number:

Fax Number:

1. Are you having issues sending email to CTA? Yes No (Circle One Only)

2. Are you having issues receiving email from CTA? Yes No (Circle One Only)

3. Were you ever able to send and receive email from CTA? Yes No (Circle One Only)

4. Field Representative that works with you: _____

5. Comments/Suggestions:

Please fill out all fields completely and send this document to CTA:

Via Mail:

California Trucking Association
3251 Beacon Blvd.
West Sacramento, CA. 95691

OR

Via Fax:

Attn: Network Administrator
Fax: (916) 373 – 9355